Coverage Period: 01/01/2025 – 12/31/2025 Coverage for: Individual and Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Join.Surest.com/WGU (access code WGU2025), Surest mobile app or call Surest Member Services at 1-866-683-6440. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copay, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes. This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copay</u> or <u>coinsurance</u> may apply.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copay</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	For <u>network providers</u> : \$3,000 individual / \$6,000 family For <u>out-of-network providers</u> : \$8,000 individual / \$16,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance billing</u> charges and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See Join.Surest.com/WGU (access code WGU2025) or call 1-866-683-6440 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

0	What You Will Pay						
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*			
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$10 - \$65 <u>copay</u> /visit	\$195 <u>copay</u> /visit	Certain procedures performed in the office may have a higher office visit <u>copay</u> . <u>Copays</u> are listed as a range. <u>Providers</u> are assigned <u>copays</u> within the range based on treatment outcomes and cost information that identifies <u>network providers</u> that			
	Specialist visit	\$10 - \$65 <u>copay</u> /visit	\$195 <u>copay</u> /visit	*Cost share applies to any other Telehealth service base on provider type. If you receive services in addition to off visit, additional copays may apply.			
	Preventive care/screening/immunization	No charge	\$100 <u>copay</u> /visit	You may have to pay for services that are not <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.			
If you have a test	Routine diagnostic test (e.g., x-ray, blood work) Non-routine diagnostic test (e.g., sleep study, genetic testing)	Routine diagnostic test: No charge Non-routine diagnostic test: \$10 - \$675 copay/visit	Routine diagnostic test: No charge Non-routine diagnostic test: Up to \$2,025 copay/visit	Copays are listed as a range. Providers are assigned copays within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care. Prior authorization is required for certain Non-routine diagnostic tests or there may be no coverage.			
	Imaging (CT/PET scans, MRIs)	\$75 - \$550 <u>copay</u> /visit	Up to \$1,500 <u>copay</u> /visit	Copays are listed as a range. Providers are assigned copays within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care. Prior authorization is required for certain imaging tests or there may be no coverage.			

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Join.Surest.com/WGU</u> (access code WGU2025).

Common Medical Event	Services You May Need	What You In-Network Provider (You will pay the least)	Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Tier 1 drugs	30-Day Supply \$10 copay 90-Day Supply \$20 copay	30-Day Supply 60% coinsurance 90-Day Supply Not covered	Certain Tier 1 drugs are available with no charge, including prescribed generic
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at Caremark.com.	Tier 2 drugs	30-Day Supply \$40 copay 90-Day Supply \$80 copay	30-Day Supply 60% coinsurance 90-Day Supply Not covered	contraceptives and tobacco cessation medications. To learn more about drug tiers and about copays for specific drugs, visit Caremark.com website.
	Tier 3 drugs	30-Day Supply \$80 copay 90-Day Supply \$160 copay	30-Day Supply 60% coinsurance 90-Day Supply Not covered	Prior authorization is required for certain drugs or there may be no coverage.

Common Medical Event	Services You May Need	What You Will Pay In-Network Provider Out-of-Network Provider (You will pay the least) (You will pay the most)		Limitations, Exceptions, & Other Important Information*	
lf vou hove	Facility fee (e.g., ambulatory surgery center)	\$15 - \$2,500 <u>copay</u> /visit	Up to \$7,000 <u>copay</u> /visit	<u>Copays</u> are listed as a range. <u>Providers</u> are assigned copays within the range based on treatment outcomes and cost information that	
If you have outpatient surgery	Physician/surgeon fees	No charge	No charge	identifies network providers that provide cost- efficient care. Prior authorization is required for certain outpatient surgery or there may be no coverage.	
	Emergency room care	\$375 <u>copay</u> /visit	\$375 <u>copay</u> /visit	Copay is waived if admitted within 24 hours. Out- of-network emergency room care visit copay applies to the in-network out-of-pocket limit.	
If you need immediate medical attention	Emergency medical transportation	\$225 <u>copay</u> /transport	\$225 <u>copay</u> /transport	Prior authorization is required for non-emergency medical transportation or there may be no coverage. Out-of-network emergency medical transportation copay applies to the in-network out-of-pocket limit.	
	Urgent care	\$35 <u>copay</u> /visit	\$105 <u>copay</u> /visit	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$150 - \$2,500 <u>copay</u> /stay	Up to \$7,000 <u>copay</u> /stay	Copays are listed as a range. Providers are assigned copays within the range based on treatment outcomes and cost information that identifies network providers that provide cost-	
	Physician/surgeon fees	No charge	No charge	efficient care. Prior authorization is required for non-emergency facility admissions and inpatient surgery or there may be no coverage.	

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Join.Surest.com/WGU</u> (access code WGU2025).

Common Medical Event	Services You May Need	What Yo In-Network Provider (You will pay the least)	u Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Home/Office: \$10 copay/visit Outpatient Facility: \$75 copay/visit	Home/Office: \$100 copay/visit Outpatient Facility: \$225 copay/visit	Certain procedures/services in the outpatient setting may have a lower <u>copay</u> . <u>Prior authorization</u> is required for certain outpatient services or there may be no coverage.
	Inpatient services	\$1,600 <u>copay</u> /stay	\$4,800 <u>copay</u> /stay	Certain procedures/services in the inpatient setting may have a lower <u>copay</u> . <u>Prior authorization</u> is required for certain inpatient services or there may be no coverage.
If you are pregnant	Office visits	No charge	\$100 <u>copay</u> /visit	Cost sharing does not apply to preventive services with network providers. Depending on the type of service, a copay may apply.
	Childbirth/delivery professional services	No charge	No charge	One <u>copay</u> for all covered services related to childbirth/delivery, including the newborn, unless
	Childbirth/delivery facility services	\$625 - \$1,600 <u>copay</u> /stay	\$4,800 <u>copay</u> /stay	discharged after mother. Copays are listed as a range. Providers are assigned copays within the range based on treatment outcomes and cost information that identifies network providers that provide cost-efficient care. Prior authorization is required for inpatient stays beyond 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery or there may be no coverage.

Common Medical Event	Services You May Need	What You In-Network Provider (You will pay the least)	u Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information*
	Home health care	\$35 <u>copay</u> /visit	\$105 copay/visit	No visit limit - combination of <u>network providers</u> and <u>out-of-network provider</u> s per person per calendar year. <u>Prior authorization</u> is required for certain <u>home</u> <u>health care</u> services or there may be no coverage.
If you need	Rehabilitation services	\$5 - \$85 <u>copay</u> /visit	Up to \$215 <u>copay</u> /visit	Physical therapy, occupational therapy, speech therapy, pulmonary rehabilitation and aural rehabilitation: combined limit 40 visits per calendar year. Visit limits are a combination of network providers
help recovering or have other special health needs	Habilitation services	\$5 - \$85 <u>copay</u> /visit	Up to \$215 <u>copay</u> /visit	and <u>out-of-network providers</u> per person per calendar year. <u>Copays</u> are listed as a range. <u>Providers</u> are assigned <u>copays</u> within the range based on treatment outcomes and cost information that identifies <u>network providers</u> that provide costefficient care.
	Skilled nursing care	\$1,200 <u>copay</u> /stay	\$3,600 <u>copay</u> /stay	60 visit limit per person per calendar year. Prior authorization is required or there may be no coverage.
	Durable medical equipment	\$0 - \$500 <u>copay</u> /equipment based on <u>DME</u> tier	Up to \$1,000 <u>copay</u> /equipment based on <u>DME</u> tier	For <u>durable medical equipment</u> (<u>DME</u>) tiers and limitations, visit <u>Join.Surest.com/WGU</u> (access code WGU2025) website. <u>Prior authorization</u> is required for certain <u>DME</u> or there may be no coverage.
	Hospice services	Home: \$35 copay/visit Inpatient: \$1,600 copay/stay	Home: \$105 copay/visit Inpatient: \$4,800 copay/stay	None
If your child	Children's eye exam	No charge	\$100 copay/visit	None
needs	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>Join.Surest.com/WGU</u> (access code WGU2025).

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)
- Infertility treatment

- Long term care
- Non-emergency care when traveling outside the U.S.
- Private duty nursing
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture (20 visit limit per person per calendar year)
- Bariatric surgery (limited to one surgery per lifetime)
- Chiropractic care (20 visit limit per person per calendar year)
- Hearing aids

- Routine eye care (Adult) (limited to one exam per person per calendar year.)
- Routine foot care (for certain conditions)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Labor's Employee Benefit Security Administration at 1-866-444-EBSA (3272) or <a href="doloror: blue doloror: bl

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Surest Member Services at 1-866-683-6440, or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-683-6440.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-683-6440.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-683-6440.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-683-6440.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments, and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

\$0

Peg is Having a Baby (9 months of in-network pre-natal care

and a hospital del	ivery)
■ The <u>plan's</u> overall <u>deductible</u>	<u>\$</u>
Specialist copayment	\$10 - \$65
Hospital (facility) copayment	\$150 - \$2,500
Other <u>coinsurance</u>	\$0

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

Specialist copayment	\$10 - \$65
Hospital (facility) copayment	\$150 - \$2,500

0

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

■ The plan's overall deductible

Prescription drugs

Durable medical equipment (glucose meter)

Mia's Simple Fracture (in-network emergency room visit and follow up care)

Specialist copayment	\$10 - \$65
Hospital (facility) <u>copayment</u>	\$150 - \$2,500

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

Other coinsurance

Durable medical equipment (crutches)

■ The plan's overall deductible

Rehabilitation services (physical therapy)

Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800	
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:		
Cost sharing		Cost sharing		Cost sharing	Cost sharing	
<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$0	
Copayments	\$600	Copayments	\$1,600	Copayments	\$1,000	
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$0	
What isn't covered		What isn't covered		What isn't covered		
Limits or exclusions	\$ 60	Limits or exclusions	\$ 20	Limits or exclusions	\$ 0	
The total Peg would pay is	\$660	The total Joe would pay is	\$1,620	The total Mia would pay is	\$1,000	

The plan would be responsible for the other costs of these **EXAMPLE** covered services.

\$0

\$0

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC_Civil_Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

Online: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número gratuito que aparece en este Resumen de Beneficios y Cobertura (Summary of Benefits and Coverage, SBC).

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥打本福利和承保摘要(Summary of Benefits and Coverage, SBC)內所列的免付費電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ghi trong bản Tóm lược về quyền lợi và đài thọ bảo hiểm (Summary of Benefits and Coverage, SBC) này.

SI-: <u>e_l-0-f(Korean)</u> Al-§3'-.A.le 9- '2:!0-{;q <u>.A.il::IIA</u> ¥li£ Ol§"B <u>"?;;Lie</u>. **e**5-lllfill!i!. RQf.A.i(Summary of Benefits and Coverage, SBC) 171A!{ ¥li *'c!:1..i.£*31-.A.1.2..

PAUNA\VA: Kungnagsasalita ka ng Tagalog (Tagalog), may makukuha kang mga libreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numerong nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

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ATANSYON:Si wpale **Kreyol ayisyen (Haitian Creole)**, ou kapab benefisye sevis ki gratis pou ede w nan lang paw. Tanpri rele nimewo gratis ki nan Rezime avantaj ak pwoteksyon sa a (Summary of Benefits and Coverage, SBC).

ATTENTION: Si vous parlez franc;ais (French), des services d'aidelinguistique vous soot proposes gratuitement. Veuillez appeler le numero sans frais figurant dans ce Sommaire des prestations et dela couverture (Summary of Benefits and Coverage, SBC).

lJ\,VAGA: Jezeli m6,visz po **polsku (Polish)**, udost pnilismy darmoweuslugi tlumacza. Prosimy zadzwonicpod bezplatny numer podanyw niniejszym Zesta,vieniu s,viadczen i refundacji (Summary of Benefits and Coverage, SBC).

ATEN<;AO:Se voce fala **portugues (Portuguese)**, contate o servic;o de assistencia de idiomas gratuito. Ligue para o numero gratuito listado neste Resumo de Beneficios e Cobertura (Summary of Benefits and Coverage - SBC).

ATTENZIONE:in caso la lingua parlata sia **l'italiano (Italian)**, sono disponibili servizi di assistenza linguistica gratuiti. Chiamate ii numero verde indicato all'interno di questo Sommario dei Benefit e della Copertura (Summary of Benefits and Coverage, SBC).

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnenkostenlos sprachliche Hilfsdienstleistungenzur Verfugung. Bitterufen Sie die in dieser Zusammenfassung der Leistungen und Kostenubernahmen(Summary of Benefits and Coverage, SBC) angegebene gebuhrenfreie Rufnummer an.

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CEEB TOOM Yogkoj hais Lus Hmoob (Hmong), muaj kev pab txhais lus pub dawb rau koj. Thov hu rau tus xov tooj hu dawb teevmuaj nyob ntawm Tsab Ntawv Nthuav Qhia CovTxiaj Ntsim Zoo thiab Kev Kam Them Nqi (Summary of Benefits and Coverage, SBC)no.

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PAKDAAR: Nu saritaem ti Ilocano (Ilocano), ti serbisyo para t.i bad dang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan ti awan bayad na nu tawagan nga numero nga nakalista iti uneg na dayt.oynga Dagup dagiti Benipisyo ken Pannakasakup (Summary ofBenefits and Coverage, SBC).

Dfi BAA'AKONINIZIN: Dine (Navajo) bizaad bee yanilti'go, saad bee aka'anida'awo'igii, t'aa jiik'eh, bee na'ah66t'i'. Tai shqqdi Naaltsoos Bee 'Aa'ahayani d66 Bee 'Ak'e'asti' Bee Baa Hane'i (Summary of Benefits and Coverage, SBC) biyi' t'aa jiik'ehgo beesh bee hane'i bika'igii bee hodiilnih.

OGOW: Haddii aad k.71 hadasho SoomaaJi (Somali), adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka bilaashka ah **ee** ku yaalla Soo-koobitaanka Dheefaha iyo Caymiska (Summary of Benefits and Coverage, SBC).